Law Enforcement Risks from a Reinsurance Perspective

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Agenda

- Hot law enforcement topics/trends
- Reinsurers pay the big claims….but what else can we do?
- Law enforcement loss control
- Tips for Working with your Reinsurer
- Law Enforcement Policy impact on claims
- What you should be asking your public safety leaders
- Common policy practices that can get an agency in trouble
Law Enforcement in the 21st century is changing at a rapid pace as police are facing new threats and challenges, coupled with heightened scrutiny from the media and the general public.

Policing used to fight crime with a police radio, their weapon and basic problem-solving skills…not anymore!

They used to chase them down on foot and in patrol cars….

Now the criminals are stealth, committing their crimes after organizing on the internet.

Time’s have changed…..

New technologies that are changing the way policing is done today

- Drones
- Throwable Robotic Cameras
- Situational Awareness Technologies
- Synchronized Body Cams
What’s in the Future…and already in use ???

- Crowd Control Technologies
  - Microwave Technology to scatter a crowd
  - Sound Canons
  - The “Dazzler”
- Surveillance
  - The market for video surveillance along grew from $11.5 Billion in 2008 to $37.5 Billion in 2015.
  - Facial recognition software – being used in dozens of police departments. In 2014, the Boston Police Department was caught testing out facial recognition software on an unsuspecting crowd of music festival attendees.
- Predictive Policing - is software programs that use sophisticated algorithms to analyze surveillance, GPS coordinates and crime data to pinpoint specific areas where and specific people who...
  ...might at some point commit a crime!

Top 5 trends in law enforcement

- Focus on community-oriented policing
- Increasing use of technology & tools
- Expanding opportunities for women in law enforcement
- The rapidly growing threat of cyber crime
- Promoting the next generation into leadership skills
Reinsurers pay the big claims….but what else can we do?

- Online training
- Conduct a comprehensive retention and limit analysis
  - Consider various pricing techniques
  - Aggregate stop loss, corridor retentions
- Conduct actuary-to-actuary meetings prior to renewal
- (*) Consider claim panels - expertise
- Help link clients with specific needs to outside vendors
  - Lexipol
  - Orion Fleet Intelligence
  - Rosco/Mobileye

Law Enforcement Loss Control

What is your Reinsurer Looking for?

- An effective “internal” audit process
- A comprehensive risk management program that offers a 360 degree approach.
  - Physical environment
  - Legal environment
  - Operational environment
  - Social environment
  - Economic environment
- Living and breathing policies and procedures
Tips for working with your reinsurer

- Work with client and broker to assess loss history as a predictor of the future
- Analyze current program and make suggestions for possible improvement
- Keep client and broker aware of new product offerings
- Conduct seminars and workshops for clients on specific “hot topics”
- Research high quality vendors that bring a high level of expertise in specific areas – For example:
  - Lexipol for Policies and Procedures
  - Mycommunityworkplace.org for online training
  - Orion Fleet Intelligence for GPS monitoring
  - Lytx for online automobile liability issues training
Impact of an Incident

**Physical** - injuries
**Financial** - damage, liability
**Political** - legal scrutiny

Law Enforcement Challenges

- Departments under scrutiny
- Media’s impact on public opinion
- Changing regulations
- Use of Force Issues
- Limited resources/funding
- Escalating Settlements
Root Cause of Law Enforcement Tragedies

In every tragedy there is always a proximate cause – the event that immediately preceded the tragedy. But if you go back in time and look for the root cause, all too often it comes down to a lack of good policy and a lack of good training.

Gordon Graham
Lexipol Co-Founder

Law Enforcement Policy Exposure Questionnaire

- When did you last update your policy manual?
  - How much time did it take?
- Are policies compliant with the latest legislation?
  - When was the last update?
- What is the process for review and approval of new/updated policies?
- How do you train your staff on your policies? How often? Is it documented?
- Can you document that your officers/deputies read and acknowledge your policies?
Model Policies and Borrowed Policies

- Consistency throughout manual
  - Writing style
  - Content from one policy to the next
- One Viewpoint vs. Many Experts
- No Updates
- Policy = Practice?

Policy Approval Process

- Review Committee Qualifications
  - Commitment
  - Facilitation Skills
  - Detailed & Organized
- Final Approval
  - Check and Balance
  - City/County Attorney - Are they qualified?
- Policy = Practice
Accreditation Programs

Accreditation Programs Provide Standards

Legally Defensible Law Enforcement Policy Manuals Require Content, Updates and Training

Reinsurers are looking for…

- Insight to your members’ Law Enforcement Policy Quality
- Proactive Evaluation Methods
- Documentation of training programs
- Law Enforcement Expertise/Innovative Partnerships
Questions